To All Residential Customers:

Effective July 1, 2019, EPWSA will resume the process of leak adjustments in-house. The leak adjustment policy will be available on our website www.epwsa.com and in our office. EPWSA will no longer offer the customer water line protection that was offered in the past. If you participated in this with ServLine, you will no longer be billed for this service. Effective with the June 2019 billing, each residential customer will continue to pay the $2.00 base charge for water; however, as EPWSA will now include the sewer portion of the bill in the leak adjustment, all residential sewer customers will have a $1.50 increase in the sewer base charge. One important change is you will now have the option to opt-out of this service. If you choose not to participate in the leak adjustment program you will have to sign this letter and return it to the EPWSA office. If you choose to opt-out of this program, by your signature below, you understand you will be responsible for the entire amount of the bill and no adjustments will be made on your account. Leak adjustment requests will continue to be made by calling 706-485-5252, Option 2.

By my signature below, I understand I am responsible for the entire amount of my bill and no adjustments will be made for leaks.

_____ _____

Printed Name Signature

_____ _____

Account # Date